

Serbia: Transport services (excl. Waste transport)

Provision of travel management, event organization and logistical support services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Ministry of Information and Telecommunications, Republic of Serbia

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Provision of travel management, event organization and logistical support services

Description: The required services include domestic and international transportation, flight reservations and ticketing, local transfers, hotel accommodation and catering services, subsistence allowances, the provision of meeting and training venues, technical equipment, training materials, and visa-related support for study visits. The detailed scope of services and the contract requirements are specified in the tender dossier.

Procedure identifier: 58eff993-19dd-437d-b477-dbc774f4a6f6

Internal identifier: PROTECT-101269728-SER-TD04

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60000000 Transport services (excl. Waste transport)

Additional classification (cpv): 55000000 Hotel, restaurant and retail trade services

2.1.2 Place of performance

Country subdivision (NUTS): Београдска област (RS110)

Country: Serbia

Additional information: The services shall be performed throughout the territory of the Republic of Serbia and European Union Member States, as the events for which the services are required may take place at various locations in Serbia and across the EU.

2.1.3 Value

Estimated value excluding VAT: 339 500 Euro

2.1.4 General information

Additional information: This contract is implemented within project PROTECT, funded under the EU Digital Europe Programme. The overall objective of the project is to create a safer and more resilient digital environment for children in the Republic of Serbia by modernising the National Contact Centre for Child Online Safety and transforming it into a fully EU-interoperable Safer Internet Centre (SIC). The project is implemented by the Ministry of Information and Telecommunications of the Republic of Serbia. The tender dossier, including all documents and instructions required for the preparation and submission of tenders, is available free of charge on the Ministry's official website: <https://mit.gov.rs/tekst/9516/javni-pozivi.php>

Legal basis:

Other

1.Framework Agreement between the European Community and Serbia of 2005 on the General principles for the participation of Serbia in EU programmes.2.International Agreement between the European Union and the Republic of Serbia on the participation of the Republic of Serbia in the European Union programme Digital Europe Programme for 2021–2027. 3.Regulation (EU) 2021/694 of the European Parliament.

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Notice

Bankruptcy:

Child labour and including other forms of trafficking in human beings:

Corruption:

Fraud:

Money laundering or terrorist financing:

Conflict of interest due to its participation in the procurement procedure:

5 Lot

5.1 Lot: LOT-0001

Title: Provision of travel management, event organisation and logistical support services

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5.1.3 Estimated duration

Duration: 29 Month

5.1.5 Value

Estimated value excluding VAT: 339 500 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9 Selection criteria

Sources of selection criteria: Notice

Criterion: Average yearly turnover

Description of selection criterion: The tenderer's average annual turnover of the last 3 financial years for which the accounts have been closed must be not less than 220.000 EUR.

Criterion: Average yearly manpower

Description of selection criterion: The tenderer has, during the current year and the previous two years, on average, at least: 5 personnel directly employed or otherwise legally contracted on a permanent or non-permanent basis in areas of specialist knowledge related to this contract.

Criterion: References on specified services

Description of selection criterion: The candidate has completed services under at least 2 contracts implemented at any moment during the last four years before submission deadline. For each contract, the value of the services completed must not be less than 135.800 EUR. The completed services are in the domain of travel management, event organization and logistical support.

5.1.10 Award criteria

Criterion:

Type: Quality

Description: Best price-quality ratio.

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Deadline for requesting additional information: 07/12/2026 15:30 +01:00

Address of the procurement documents: <https://mit.gov.rs/tekst/9516/javni-pozivi.php>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Not allowed

Justification for why electronic submission is not possible: Protection of particularly sensitive information

Description: Due to the internal procedures governing the receipt and evaluation of tenders, electronic submission of tenders is not allowed.

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 28/12/2026 15:00 +01:00

Duration during which the tender must remain valid: 110 Day

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: Court of Justice of the European Union

Information about review deadlines: 60 days

Organisation providing additional information about the procurement procedure: Ministry of Information and Telecommunications, Republic of Serbia

8.1 ORG-0001

Official name: Ministry of Information and Telecommunications, Republic of Serbia

Registration number: 18820790

Postal address: Pariska 7

Town: Belgrade

Postcode: 11000

Country subdivision (NUTS): Београдска област (RS110)

Country: Serbia

Contact point: Igor Kostić

Email: igor.kostic@mit.gov.rs

Telephone: +38163323540

Internet address: <https://mit.gov.rs/>

Buyer profile: <https://mit.gov.rs/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1 ORG-0002

Official name: Court of Justice of the European Union

Registration number: CURIA

Town: Luxembourg

Postcode: L-2925 Luxembourg

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Internet address: <https://curia.europa.eu/site/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 2691ce52-df35-4d15-af16-c4a470eb8c16 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 23/10/2026 09:54 +00:00

Languages in which this notice is officially available: English